More than the sum of its parts...
Provision of Learning and Academic Skills services through a centralised model.

Learning and Academic Skills
- Support teaching and learning
- Non-deficit model
- Challenges of service provision

Influences

Models of LAS services
- Central model
- Faculty-based model

Models of LAS services
- Hybrid model?

LLRS @ UWA
- Medium size
- School leavers
- "Evolving" team
How it works

Student Services → Research Services → Registrar → PVC-R1 → Board → PVC-A → T&L

Student Support → CELT → Grad Res School → Dean

Why it works

- Innovation
- Collaboration
- Efficiency
- Autonomy

Benefits of centralised model

University benefits
- Single response
- One-stop-shop
- Working with Faculties
- Specialisation
- Team promotion
- Research projects

Student benefits
- Cross-referral
- One-stop-shop
- Comprehensive service
- Effective promotion
- Consistent message

Conclusion

- External Environment
- Institutional context
- Team composition
- Common goals and self-reflection

More than the sum of its parts