Doctors and Hospitals
Fact Sheet 2: International Student Health and Wellbeing

When do I need to see a doctor?
If you feel sick, with a bad cold or flu for example, or you need a general health check-up, you should see a doctor known as a General Practitioner (GP). In Australia, a GP is a doctor who works in an office or health clinic in the community and only sometimes in a hospital.

Privacy and confidentiality
In Australia, when you make an appointment with the receptionist at a medical centre you do not need to tell the receptionist why you are seeing the doctor. The only time you will have to disclose personal information is in the office with the nurse or doctor during your appointment.

Your doctor will be qualified and will treat your case with confidentiality. They will not tell anyone what your appointment is about - not your lecturers, immigration, people back in your home country or even your family members.

The only people that will know about your health are the people you tell.

Where can I find a doctor?
GPs work in private doctor’s offices or in medical centres. At both places, the service you get from doctors are the same. In most cases, you can request a male or female doctor when you make an appointment.

University Medical Centre
There is a Medical Centre located on campus that provides convenient, confidential and complete medical care for students and staff of UWA. GP services at the Centre are directly billed to your insurance provider with no additional cost to UWA international students.

How do I make an appointment?
You can make a medical appointment by telephone or online:
Telephone: (+61 8) 6488 2118 or www.uwa.edu.au/medical-centre

Appointments are available with male or female doctors. Standard appointments are for 10 minutes. If you have more than one problem or a complex problem you should ask for a long appointment or be prepared to come back for another visit.

Opening hours
During Semester: Monday – Friday 8.30am – 5.00pm
Holiday Periods: Monday – Friday 9:00am – 5.00pm

IMPORTANT: bring your OSHC or other health insurance card with you to your appointment.

Where is the Medical Centre?
See above for a list of major public hospitals in Perth.

**For immediate emergency medical or safety help:**
Telephone: 000 (free call) or If on campus, telephone: 6488 2222 and ask for an ambulance

When the ambulance officers arrive they will provide immediate medical help and might transport you to hospital.

### Western Suburbs

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Address</th>
<th>Telephone</th>
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<tbody>
<tr>
<td>Sir Charles Gairdner Hospital</td>
<td>Hospital Avenue, Nedlands</td>
<td>(+61 8) 9346 3333</td>
</tr>
<tr>
<td>Princess Margaret Hospital for Children</td>
<td>Roberts Road, Subiaco</td>
<td>(+61 8) 9340 8222</td>
</tr>
<tr>
<td>King Edward Memorial Hospital for Women</td>
<td>374 Bagot Road, Subiaco</td>
<td>(+61 8) 9340 2222</td>
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### Perth CBD

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<thead>
<tr>
<th>Hospital Name</th>
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<tbody>
<tr>
<td>Royal Perth Hospital</td>
<td>Wellington Street, Perth</td>
<td>(+61 8) 9224 2244</td>
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### North/ North Eastern Suburbs

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<tr>
<th>Hospital Name</th>
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<tbody>
<tr>
<td>Swan District Hospital</td>
<td>Eveline Road, Middle Swan</td>
<td>(+61 8) 9347 5244</td>
</tr>
<tr>
<td>Joondalup Health Campus</td>
<td>Shenton Avenue, Joondalup</td>
<td>(+61 8) 9400 9030</td>
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### Southern Suburbs

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<tr>
<th>Hospital Name</th>
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<tbody>
<tr>
<td>Fremantle Hospital</td>
<td>Alma Street, Fremantle</td>
<td>(+61 8) 9431 3333</td>
</tr>
<tr>
<td>Fiona Stanley Hospital</td>
<td>102–118 Murdoch Drive, Murdoch</td>
<td>1800 659 475</td>
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**How do I pay for a doctor?**
The UWA Medical Centre provides GP services at no additional cost to students. Some GP services will charge a ‘gap’ fee.

See Fact Sheet 1: Overseas Student Health Cover for more information.

**Where can I find a doctor on weekends or outside of opening hours?**
When the UWA Medical Centre is closed there are a range of other medical services you can access.

**National Health Services Directory**
An online directory of health services in your local area. You can find a list of hospitals, GPs or pharmacies open when you need it anywhere in Australia.


**Dial-A-Doctor Home Visit Service**
After hours medical service. Doctors come and see patients at home. Open every day of the year. Cost is direct-billed to your health insurer.

**Opening Hours:**
Monday – Friday: 5.00pm – 8.00am
Saturday: after 11:00am
Sundays & Public Holidays: 24 hours
**Telephone:** 1300 030 030

**When should I go to a hospital?**
Go to hospital if you have a medical emergency or if you have been referred by a doctor.

A medical emergency is a situation where your life or health is in serious and immediate danger, for example: loss or damage to teeth, eye or ear trauma, drug overdose, broken bones, poisoning or a severe asthma attack.

See above for a list of major public hospitals in Perth.

**For immediate emergency medical or safety help:**
Telephone: 000 (free call) or If on campus, telephone: 6488 2222 and ask for an ambulance

When the ambulance officers arrive they will provide immediate medical help and might transport you to hospital.

The University of Western Australia
M319, Perth WA 6009 Australia
Tel: +61 8 6488 3173
Email: healthpromotion@uwa.edu.au
fitforstudy.uwa.edu.au