Unit Readings
Troubleshooting Guide

I can't see my reading list under My Lists

If you don't see anything in My Lists, go to Find Lists and search for your unit then add it to My Lists. If you are unable to locate a reading list for your unit please contact your [Faculty team in the Library](#) for help.

Students can't access the list in the LMS

Make sure the list is set to Published and is associated with the correct unit code. You also need to go to the LMS and select Show Link for the Unit Readings menu item to make it visible to students.

Students can't see citations I've added to my reading list

Citations on reading lists have one of three statuses:

Being Prepared means you haven't sent it to the Library to process. This item can only be seen by you.

After selecting SEND LIST the status changes to Sent. Students will not see items with this status. Any time you add new resources, be sure to click on the SEND LIST button – this alerts the Library to process new additions to your list.

Complete means the item has been processed by the Library. Students will now be able to see this citation in their list.

When accessing a digitised chapter a 'resource cannot be displayed' message appears

Your list may not be associated with the correct unit, or more than one chapter from the same book has been requested for digitisation. For books, the restriction is 10% of the book or 1 chapter, whichever is greater.

How do I report a broken link?

If you find a broken link in your list, notify the Library by opening the full record and clicking on 'Mark as broken' in the 'Links and Availability' box.

I want to include a book or chapter that isn't held by UWA Library?

You can either manually add the citation details to your list, or add it from a website using the Cite It! bookmarklet, and the Library will arrange to purchase the book. If it's an essential reading add the High Demand tag so we know to purchase additional copies or to increase the number of concurrent users for ebooks. If you add a citation for a book chapter or journal article that isn't in our collection, the Library will obtain it via interlibrary loan.

Which browser should I use?

There are some known problems with accessing Unit Readings in Internet Explorer and Edge. We recommend using Chrome, Firefox or Safari instead.