Getting started at UWA

The essential guide to successful study
Welcome

Congratulations on being offered a place at UWA. We’re delighted that you will be joining us in our Centenary year.

Now that you’ve accepted your offer, your journey at UWA begins.

This guide is designed to give you essential information to lead you through the next three stages of Preparing for Enrolment; Enrolment and Orientation.

It complements the UniStart website (www.unistart.uwa.edu.au), which is your official guide through the process.

UniStart has four stages:

1. **Stage One**
   - Accepting Your Offer (you’ve completed this)

2. **Stage Two**
   - Preparing for Enrolment

3. **Stage Three**
   - Enrolment

4. **Stage Four**
   - Orientation

Make sure you logon to UniStart and follow each step; use the tools available to create your personal study plan and manage your timetable and orientation schedule.
Activate your online UWA student account (Pheme)

Before you can enrol you will need to activate your online student account (Pheme) at pheme.uwa.edu.au. This will allow you to access important online systems and services, including:

- **studentConnect** – manage your enrolment and personal details online and view your academic record and exam timetables;
- **Student email** – the University’s official means of communication with students;
- **myUWA** – central portal to most University online systems;
- **My Library Loans** – check when your library items are due, make renewals requests;
- **Course Materials Online (CMO)** – access online course materials and resources;
- **Learning Management System (LMS)** – access unit materials including online discussions boards, unit outlines and handouts;
- **Lecture Capture System (LCS)** – access online lecture recordings; and
- **OnLine Class Registration (OLCR)** – nominate your preferences for class times.

To activate your Pheme account you will need:

- Your 8-digit student number (available in your offer letter); and
- Your date of birth.

Check your UWA student email regularly

Your student email is where you will receive important messages about things you need to know, such as enrolment information, fees, exam notifications, library notices and emails from university staff. To check your student email, logon to myUWA:

www.uwa.edu.au/myuwa

Your student email address begins with your 8-digit student number followed by @student.uwa.edu.au:

studentnumber@student.uwa.edu.au

Facebook is a useful way of keeping up-to-date with events, programs and activities on campus. Find us at: www.facebook.com/UWAstudents

Remember, you must check your student email regularly as it is UWA's official means of communication with you!
Pre-enrolment sessions
Pre-enrolment sessions are run prior to Enrolments to help you understand your course structure and assist you in choosing your units. Come along to learn more about your degree, the subject areas on offer, ask questions and start to make connections with staff and fellow students. If you can’t make it in-person, you can also view the sessions online.

If your interests span across degrees, you are encouraged to attend as many sessions as you wish.

Visit the UniStart website (www.unistart.uwa.edu.au) to find out when pre-enrolment sessions are held, create your own personalised calendar or view the presentations online.

Choose your units
Before you enrol, you need to decide which units to take in your first-year for semester 1 and semester 2.

A standard full time enrolment is four units per semester (eight units per year).

In choosing your units it’s important to consider:
- Your degree requirements – available in the University’s online handbook: www.handbooks.uwa.edu.au;
- Which majors you are interested in;
- The availability of units (semester 1, semester 2, or non-standard teaching periods);
- Unit rules (including prerequisites, co-requisites and incompatibilities);
- When classes will be held (class timetables are available at www.timetable.uwa.edu.au); and
- What study load you want to take – full-time or part-time.

International students are normally required to study four units per semester full time in order to meet their visa conditions. Contact the International Centre for more information: www.international.uwa.edu.au/contact

For domestic students a study load of 75% or above (three units or more per semester) is considered full time study.

If you’re unsure of what you want to study and wish to delay nominating your major/s until second year, you can design a first-year study plan that will leave your options open, and allow you to experience a variety of different interest areas before you make a decision.
The handbook provides many study plan examples for you to explore. http://handbooks.uwa.edu.au/undergraduate/courses/about/studyplans

**Fill out a first-year study plan**

The University’s online handbook provides blank first-year study plans for you to fill out, either online or in print. Each study plan is accompanied by a checklist, to ensure you are on track to meet your course requirements.

Remember, a study plan is a planning tool only but can assist you in completing the enrolment process. If you are unsure, take your draft study plan to in-person enrolments.
Now that you’ve done the preparation work you need to lodge your enrolment through studentConnect.

If you are a domestic student, you can choose whether to enrol online yourself or attend in-person enrolment sessions. If you are an international student, you will receive advice about enrolling in-person.

**In-person enrolments**
Your offer letter will contain details of your in-person enrolment sessions, including the dates and times. These sessions give you the opportunity to meet face-to-face with student advisers from your area/s of interest.

Make sure you:
- Carefully check the UniStart website to find out which documents you need to bring;
- You will need proof of identity and citizenship;
- Check for other documents relevant to you which you must provide; and
- Come prepared with a draft first-year study plan (follow the advice in the Preparing for Enrolment section).

**Online enrolments**
If you feel confident that you understand your course requirements and know which units you want to take in first-year you can go ahead and enrol online.
- Logon to studentConnect using your student number and Pheme password; and
- Follow the prompts to enrol in your choice of units for semester 1 and semester 2.

If you get stuck, assistance is available. You can contact your assigned advising office (shown on studentConnect) or the UniStart First-year adviser on 6488 3988.

Remember, if you haven’t activated your UWA student account you won’t be able to enrol! (See the Preparing for Enrolment section).
Timetable
Working out your timetable is an important part of managing your enrolment. Each unit you enrol in will require you to attend a number of classes, which may include:
- Lectures;
- Tutorials;
- Seminars;
- Workshops;
- Labs (laboratory classes); and
- Information sessions.

Check the timetable website: www.timetable.uwa.edu.au to find out the classes required for your units, how many you need to attend and when they are held. For some classes you will have a choice of times (this normally applies to tutorials), others will have set times (this normally applies to lectures).

A microphone icon indicates that a class is recorded and available online through LMS. Online recordings are useful if you have unavoidable clashes.

Remember, organising your timetable is your responsibility!

Once you’ve figured out which classes you need to attend for each unit, you must register your preferences for class times online through On Line Class Registration (OLCR). The Timetable/OLCR Quickstart Guide for new students will help you work out your timetable and OLCR: www.olcr.uwa.edu.au
On Line Class Registration (OLCR)
OLCR is the system that allocates students to classes.
You need to:
- Lodge your preferred class times for each unit; and
- Check which classes you have been assigned to once the allocations are released.

Visit the OLCR website: [www.olcr.uwa.edu.au](http://www.olcr.uwa.edu.au) to find out how to register, when OLCR opens, when it closes and when class allocations will be published. Use your Pheme password to logon.

Once class times have been allocated, if you need to change your preferences for one of your enrolled units you can do so through OLCR as long as there is room in the class you wish to change into.

For assistance with OLCR:
- Read the First Time Users information and FAQs;
- Check out the Timetable/OLCR Quickstart Guide for new students available at: [www.olcr.uwa.edu.au](http://www.olcr.uwa.edu.au);
- Attend a drop-in session for hands-on assistance. Help sessions are run during Enrolment times – visit the UniStart website for details; and
- Contact Information Services (in person at one of the many subject libraries on campus, or online via askUWA). You can also contact a UniStart team member – firstyear@uwa.edu.au; 6488 3988 / 6488 3028.

If a unit is not available for registration through OLCR you will be given instructions on how classes will be assigned by your unit coordinator, usually at your first class/lecture.

Changing your enrolment
You can change your unit enrolment up until the end of the third week of semester via studentConnect. If you’re not happy with your unit choices or your interests change, contact your assigned Student Office for further advice on what’s best for you.

The First-year Adviser / Coordinator are also available to help with any difficulties you have in managing your timetable or can refer you to other services, if required.
Collect your Campus Card

Your UWA Campus Card is important as it provides:
- Proof of identification (compulsory for examinations);
- Library borrowing and electronic database access;
- Cash storage for copying and printing; and
- Access to buildings.

To receive your campus card you will need to come in-person and have your photo taken. Make sure you bring:
- Your offer letter;
- Proof of identity, citizenship or permanent residency; and
- Photographic ID.

You can collect your campus card from Winthrop Hall during Enrolment sessions or from Student Administration during Orientation Week. Check the online campus map for locations: www.uwa.edu.au/campus-map

Fees

Make sure you are aware of the fee obligations that apply to you. These may include:
- Tuition fees;
- Student Services and Amenities Fee (compulsory for all students); and
- Administrative fees and charges.

Domestic students are normally eligible for HECS-HELP and FEE-HELP loans.

International student fees are due by the first day of each semester. For queries and assistance, contact the Finance Officer at the International Centre.

For further information on student fees and charges, including the fees calculator, visit: www.student.uwa.edu.au/course/fees

Remember, outstanding fees may prevent you from enrolling, accessing your results, graduating and ordering transcripts.
Orientation is a vital part of your preparation for academic success. Completing a comprehensive orientation will provide you with the skills, knowledge and tools for a rewarding student experience – don’t miss it!

O Week
Orientation is held during the week before semester commences. Events that you should attend include:
- The Commencement Ceremony to welcome you to the University;
- Faculty welcomes that introduce you to academic staff and provide important information about your studies;
- Information sessions on the systems and services that ensure you’re well prepared to succeed;
- Campus tours that help you find your way and link you with fellow students; and
- O Day – a day of celebration where you can sign up to clubs and societies that interest you and meet other students.

Follow the steps to plan your own personalised Orientation on the UniStart website.

Academic orientation
Your academic orientation also includes three online self-paced units which are designed to advise you of your academic responsibilities and help you gain the skills for a successful start to your studies.

You must complete these units within your first semester in order to record a pass (and avoid a fail) on your academic record.

They are not-for-credit units and do not count towards your semester study load. It’s a good idea to complete them early in semester, to gain the maximum benefit.

Academic Conduct Essentials (ACE)
AACE1000 Academic Conduct Essentials (ACE) introduces you to the basic issues of ethical scholarship and the expectations of correct academic conduct at this University. The fostering of academic integrity is given high priority at UWA and is supported by institutional policies and practices.
Indigenous Study Essentials (ISE)
INDG1000 Indigenous Study Essentials introduces you to the shared learning space that The University of Western Australia embodies. This learning space includes both Western and Indigenous knowledge systems.

Communication and Research Skills (CaRS)
CARS1000 Communication and Research Skills helps you develop the research and writing skills that you need to express your ideas within an academic context. You learn through a series of online tutorials.

Access ACE, ISE and CaRS by logging on to the Learning Management System (LMS): www.lms.uwa.edu.au You should be pre-enrolled in these units so get online and begin your degree early!

Unit materials
Once you are enrolled check your unit outlines to find out what materials are required for your units (text books, recommended readings, and study aids including calculators, lab coats, safety glasses etc.). Unit outlines are usually available online (www.handbooks.uwa.edu.au/units) and handed out in your first class. Once you’ve enrolled, you can also access textbook lists online through studentConnect.

Textbooks are available from:
- The Co-op Bookshop in the Guild village or online (www.coop-bookshop.com.au; 6488 2069);
- The second-hand bookshop in the Guild village;
- The online textbook exchange – (http://texchange.guild.uwa.edu.au/); or
- Subject libraries – borrow books for free! (standard loans are 6 weeks; Reserve collection loans are 2 hours or overnight, see www.is.uwa.edu.au).

Course Materials Online (CMO) provides a list of the resources required for your units which are available through the University’s subject libraries and online catalogue, Onesearch. These may include articles, book chapters, websites, as well as text books, DVDs/videos, CDs, ebooks and past examination papers. Logon to CMO using your Pheme password: www.is.uwa.edu.au/information-resources/cmo

Other unit materials, including calculators and lab coats can be purchased from the Co-op Bookshop. In order to use your calculator in exams and assessments, you’ll need to check the approved calculators list (www.ecm.uwa.edu.au/students/exams/calculators) and visit the appropriate Student Office to have your calculator approved and receive a sticker. Pre-approved calculators can be purchased from the Co-op Bookshop.
Assessment
Each unit has its own methods of assessment, usually involving a combination of essays, smaller written assignments or worksheets, exams, tutorial presentations, attendance and/or practical components. Check your unit outline for details. Your unit coordinator can answer any queries you have. Find unit details via the University handbook www.handbooks.uwa.edu.au/units

Information services
Information Services provide research and learning support through IT and internet services and six subject libraries across campus.

Link your mobile devices to Unifi
If you have mobile devices with wireless access, you will be able to use Unifi – the UWA wireless network – from many places on campus. Connect to Unifi via your student account following the steps on the Information Services website: www.is.uwa.edu.au

Explore computer, printer and photocopier access options
Information Services provides a large number of student computers and IT services in subject libraries across campus. You can use your campus card to print, copy and scan documents. Check the Information Services website for information about computers and printing, including costs and locations.

Use your subject libraries
You can get help finding, critically analysing and managing information through the six subject libraries run by Information Services:
- Education, Fine Arts and Architecture (EDFAA);
- Law Library;
- Medical and Dental Library;
- Music Library;
- Reid Arts and Business Library; and
- Science Library.

Staff at the inquiry desks can help you access a vast range of print and online material to support learning and research at UWA. Subject guides provide both discipline specific support and guidance for a variety of referencing styles. Check www.is.uwa.edu.au for library locations and opening hours.
Transport

Make sure you’ve thought about how you will get to and from campus each day.

First year students are not normally eligible for student parking permits, unless they need to travel a considerable distance. You are encouraged to use public transport, with a large number of bus services available. For more information:
- Visit the Transperth website: www.transperth.wa.gov.au; and
- Check out the UWA transport and parking guides for useful tips and resources, including a TravelSmart map: www.transport.uwa.edu.au

A Tertiary SmartRider will help you make the most of concession fares for full time students. You can buy a SmartRider from UWA Campus News and Gifts in the Guild Village or from any authorised outlet (see the Transperth website for details). You must register your SmartRider with Transperth to receive your concession.
Safety and security
In the case of an emergency on campus immediately contact the 24 hour emergency number 6488 2222. UWA Security will respond appropriately.

Never leave your personal belongings (such as bags, wallets, laptops, bikes) unattended under any circumstances – this includes in libraries, cafes and other University buildings, or outside. Cars parked on campus are not covered by University insurance;

Keep your personal details secure, including passwords, campus card, bank cards, Tax File Number, passport;

Take responsibility for your personal safety – walk in well-lit areas with a friend or crowd; wait for buses in open populated areas; phone a taxi instead of hailing, wait with a friend and record the taxi number; and

UWA Security provides an after-hours escort service to car parks, colleges, bus stops and accommodation immediately adjacent to the University. If required, contact Security half an hour prior and a uniformed officer will respond (6488 3020).

For more information, or to report a theft or incident, visit the Security website: www.security.uwa.edu.au

Health and well-being
The University Medical Centre provides comprehensive medical care and is located in the Guild Village (2nd floor, South Wing). Appointments can be made in person or by phone (6488 2118). For more information visit: www.student.uwa.edu.au/life/health/medical-centre

International students are required to have Overseas Student Health Cover (OSHC) for the duration of their student Visa. See the International Centre for queries or assistance.

Counselling services are also available to assist with any personal or academic concerns that may impact your ability to study. Appointments can be made at Student Services Reception (first floor Social Sciences South building; 6488 2423; www.student.uwa.edu.au/life/health/counselling).

For tips, resources and health and wellbeing programs, check out the Fit for Study website: www.student.uwa.edu.au/life/health/fit

The Chaplaincy in the Guild Village supports the spiritual life of students on campus.

Crisis Care (off-campus and after-hours)
A 24hr telephone service is available for people in crisis and needing urgent help, when University services are closed (before 9am, after 5pm, weekends and holidays). Tel: 9223 1111.
Rights and responsibilities
Get to know your rights and responsibilities as a UWA student. It’s important to know the academic and personal expectations that you are expected to meet:

- Course rules: [www.handbooks.uwa.edu.au](http://www.handbooks.uwa.edu.au)
- Equity and Diversity advisers are available for confidential advice with any issues: [www.equity.uwa.edu.au/welcome/advice_and_assistance](http://www.equity.uwa.edu.au/welcome/advice_and_assistance)

Services to help you throughout your time at UWA
There are many free services available to make your transition to university life easier and support you throughout your studies. If you need some advice or are concerned about any aspect of life on campus, be sure to ask. Staff are here to help you.

Student Support Services
Located in the Social Sciences South building (just north of the Guild Village), Student Support Services has programs and services that include:

- StudySmarter – research skills, oral and written communication skills and numeracy skills;
- Housing information;
- Financial aid;
- Careers advice;
- Transition programs to help you settle in to campus life (UniStart, UniMentor and UniSkills);
- Counselling and Psychological Services;
- UniAccess – UWA’s Disability Service; and
- Chaplaincy.

Come to reception on the first floor for advice and appointments or phone 6488 2423.

All students, whether international or domestic, can access all of the support services listed above.

The Scholarships Office in Hackett Hall (part of the Graduate Research and Scholarships Office) advises on scholarship issues (Tel: 6488 2807). Find out if you’re eligible for scholarships: [www.scholarships.uwa.edu.au](http://www.scholarships.uwa.edu.au)
Student Administration in Hackett Hall can help with issuing campus cards, answering questions about fees, examinations, graduation and issuing transcripts.

If you have questions, don’t forget askUWA provides online answers 24/7 and can save you waiting in a queue: www.uwa.edu.au/askuwa

Explore all the opportunities at the Current Students website: www.student.uwa.edu.au

Study abroad
Did you know you can travel, live and study overseas while continuing to gain credit towards your UWA degree? Consider including a Student Exchange or Student Abroad program in your course. All UWA students can apply, including international students.

For more information visit the Study Abroad website: www.international.uwa.edu.au/students/exchange

International students
The International Centre in Hackett Hall (phone 6488 3939) provides specialised advice for international students on their rights and responsibilities in relation to their visa requirements, overseas health cover and insurance, employment entitlements and other aspects of studying in Australia.

If you’re an international student visit the website for more information: www.international.uwa.edu.au/newstudents
Faculty Student Offices
If you need to speak with a Student Adviser in one of the Faculty Student offices, check which Adviser you have been allocated to through studentConnect. You can also find information on the location of the office on studentConnect.

UWA Student Guild
The Guild is an independent organisation run by elected student representatives. It represents the students of UWA to the University and the wider community and provides advocacy, financial support, and social activities for students.


Activate your membership online through studentConnect or in-person at the Guild Student Centre in the Guild Village. You’ll receive a free Guild Diary and Discount Booklet with lots of useful tips and information.

Check out the Guild-run cafes across campus and explore the many facilities available in the Guild Village including:

- Bookshops;
- Newsagent;
- Banks and ATMs;
- Pharmacy;
- Optometrist;
- Dentist;
- Hairdresser;
- Print and Copying service;
- Photographer;
- Travel agent;
- Boot maker; and
- Computer store.

UWA Sports
UWA Sports offers a wide range of recreation membership and participation opportunities. Visit the Recreation and Fitness Centre to discover a healthy, active lifestyle: [www.sport.uwa.edu.au](http://www.sport.uwa.edu.au)
# Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
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<tbody>
<tr>
<td>Adviser</td>
<td>A university staff member who specialises in giving course advice to students.</td>
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<tr>
<td>askUWA</td>
<td>View answers or ask questions 24/7 about enrolments, fees, scholarships, exams, results, graduation, timetables, parking, libraries, faculty information and more: <a href="http://www.uwa.edu.au/askuwa">www.uwa.edu.au/askuwa</a></td>
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<tr>
<td>Campus Card</td>
<td>Your student ID card, also used for library borrowing, printing and accessing buildings.</td>
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<tr>
<td>Census Date</td>
<td>If you withdraw from a unit after this date, you will still have to pay for it. (see Important Dates)</td>
</tr>
<tr>
<td>Course Materials Online (CMO)</td>
<td>Find materials and resources recommended for your units: <a href="http://www.is.uwa.edu.au/information-resources/cmo">www.is.uwa.edu.au/information-resources/cmo</a></td>
</tr>
<tr>
<td>Domestic student</td>
<td>A student enrolling at university who belongs to one of the following categories: Australian citizen; New Zealand citizen; holder of an Australian permanent visa; holder of a permanent humanitarian visa.</td>
</tr>
<tr>
<td>Facebook</td>
<td>Facebook is a useful way of keeping up-to-date with events, programs and activities on campus. <a href="http://www.facebook.com/UWAstudents">www.facebook.com/UWAstudents</a></td>
</tr>
<tr>
<td>Handbook</td>
<td>Find comprehensive information on courses, majors, units and access study plans. <a href="http://www.handbooks.uwa.edu.au">www.handbooks.uwa.edu.au</a></td>
</tr>
<tr>
<td>Important dates</td>
<td>Key dates in your academic year: <a href="http://www.student.uwa.edu.au/course/dates/important">www.student.uwa.edu.au/course/dates/important</a></td>
</tr>
<tr>
<td>International student</td>
<td>A student who is not an Australian citizen or permanent resident, nor a New Zealand citizen, and is enrolled or proposes to enrol at an educational institution in Australia. Temporary residents of Australia are classified as international students.</td>
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<tr>
<td>LCS</td>
<td>Lecture Capture System. Allows you to listen to and/or watch lecture recordings online via the University’s Learning Management System (LMS).</td>
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<tr>
<td>Lab</td>
<td>A class that takes place in a laboratory. Labs are practical classes involving experiments, investigation, construction, observation, or testing.</td>
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<tr>
<td>Lecture</td>
<td>A class which involves the presentation of a particular topic, idea or subject to a large group of students. Lectures normally run for about 45 minutes and many are recorded so you can revise later.</td>
</tr>
<tr>
<td>Level</td>
<td>A ranking applied to a unit which indicates the amount of prior knowledge or maturity of learning required to study a unit successfully. A three year undergraduate degree consists of Level 1, Level 2 and Level 3 units.</td>
</tr>
<tr>
<td>LMS</td>
<td>Learning Management System. Access online unit materials, lecture recordings, discussion boards and more. <a href="http://www.lms.uwa.edu.au">www.lms.uwa.edu.au</a></td>
</tr>
<tr>
<td>Major</td>
<td>A disciplinary specialisation consisting of a sequence of at least eight units from Level 1 to Level 3.</td>
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<tr>
<td>My Library Loans</td>
<td>Check the library items you have borrowed and their due dates, make requests and renewals. <a href="http://www.is.uwa.edu.au">www.is.uwa.edu.au</a></td>
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<td>myUWA</td>
<td>Your University online. Logon to most of UWA’s online systems centrally – access your email here.</td>
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<td>OLCR</td>
<td>Online Class Registration – nominate your preferences for tutorial, lab and seminar times.</td>
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<tr>
<td>OSHC</td>
<td>Overseas Student Health Cover.</td>
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<tr>
<td>Pheme</td>
<td>Use your Pheme password to access most UWA online systems.</td>
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<tr>
<td><strong>SmartRider</strong></td>
<td>A cash-free payment method for travel on Transperth.</td>
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<tr>
<td><strong>studentConnect</strong></td>
<td>The online student system where you manage your enrolment and personal details and view your assigned Student Office, fees information, exam dates and academic record.</td>
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<td><strong>Student Office</strong></td>
<td>Contact your assigned advising office for course advice and assistance with planning your enrolment. Find your assigned Student Office on studentConnect.</td>
</tr>
<tr>
<td><strong>Tutorial</strong></td>
<td>A small class involving discussion facilitated by a tutor on a particular topic or idea (usually what has previously been presented in a lecture).</td>
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<tr>
<td><strong>Twitter</strong></td>
<td>Follow @UWA_students for updates on events, programs and activities for students at UWA.</td>
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<tr>
<td><strong>Unifi</strong></td>
<td>UWA’s wireless internet network. <a href="http://www.is.uwa.edu.au/it-help/access/wireless/unifi">www.is.uwa.edu.au/it-help/access/wireless/unifi</a></td>
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<tr>
<td><strong>Unit</strong></td>
<td>A subject usually studied for the duration of one semester. Units normally involve different classes – lectures, tutorials, seminars, labs etc. Standard semester units are worth 6 credit points, but there are some project units worth 12 credit points.</td>
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Important contacts
For all University email enquiries: login with your student ID to ask a question at askUWA: www.uwa.edu.au/askuwa

Faculty Student Offices
If you need to speak with a Student Adviser in one of the Faculty Student offices, check which Adviser you have been allocated to through studentConnect. You can also find information on the location of the office on studentConnect.

Student Administration
Room G09, Hackett Hall, south east wing (Campus map Ref G4)
Tel: 6488 3235

Student Support Services
1st Floor, Social Sciences South building (Campus map Ref G8)
Tel: 6488 2423

UniStart team
First-year Adviser / Coordinator
Tel: 6488 3988 / 6488 3028
firstyear@uwa.edu.au

International Centre
Room G02, Hackett Hall (Campus map Ref G3)
Tel: 6488 3939

Graduate Research and Scholarships Office
Room G13, Hackett Hall (Campus map Ref G4)
Tel: 6488 2807

Student Guild
Ground floor, Guild Village (Campus map Ref H8)
Tel: 6488 2295

University Medical Centre
2nd Floor, Guild Village (Campus map Ref H8)
Tel: 6488 2118

University Counselling Service
1st Floor, Social Sciences South Building (Campus map Ref G8)
Tel: 6488 2423
Emergencies
On campus – 24 hours
Tel: 6488 2222 or 1800 655 222
from public phone on campus.
Your call will be answered by Security for immediate attention.
Information on General Emergencies
www.safety.uwa.edu.au/policies/emergency_general

Off campus – 24 hours
Tel: 000 AMBULANCE / POLICE / FIRE

askUWA
answers online anytime
www.uwa.edu.au/askuwa

UWA is a smoke-free campus